



Contacting Landlord

If you send the landlord a private text, **begin every message with your full name and current TCU address.** We manage over 300 students, it is impossible to remember each student's name and address.

If there is a maintenance issue it is imperative that all requests are submitted through your Tenant Portal (where you pay rent). A detailed request submitted via the portal ensures your maintenance request is responded to in a timely manner.

In Case of Emergency Call : 911
Property Manager: Bettina Pfeiffenberger
9:00 AM– 9:00 PM call or text: 817-343-8873
After hours for EMERGENCY NOTIFICATION ONLY:
817-903-4098
(maintenance will be contacted next business day)

BETTINA PFEIFFENBEGER | Residential Property Manager

817.343.8873 | bettina@24doorspm.com

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24 Doors Property Management | HGC Asset Management, LP